



FREQUENTLY ASKED QUESTIONS - CASH WAQAF THROUGH PROFIT DEBITING

No.	Questions	Answers
1.	What is Cash Waqaf through Profit Debiting?	Cash Waqaf through Profit Debiting is a platform for Bank Simpanan Nasional (BSN) deposit account holders to contribute to Waqaf organisations by using the profits earned from their monthly savings.
2.	Who can contribute to the Cash Waqaf through Profit Debiting?	The Cash Waqaf through Profit Debiting is available to all new and existing individual customers with BSN deposit accounts. Note: Not available for Joint Account and Trust Account.
3.	How to subscribe for the contribution to Cash Waqaf through Profit Debiting?	Customers are required to give consent for opt-in via over-the-counter (OTC) at any BSN Branch. Customers must also do the same thing when opting out.
4.	Which product is applicable for Cash Waqaf through Profit Debiting?	Currently, only BSN GIRO/-i is available for the contribution of Cash Waqaf through Profit Debiting.
5.	What is the frequency of the profit debiting exercise?	The profit amount will be debited automatically every month.
6.	What is the percentage of contributions allowed for the Cash Waqaf through Profit Debiting?	The percentage of contribution allowed for Cash Waqaf through Profit Debiting is 100% of the total profit amount.
7.	How to change the contributions for the Cash Waqaf through Profit Debiting?	Customers are required to visit any BSN Branch for any changes.
8.	Can the profit contributions be distributed to several Waqaf organisations?	No. The profit amount can only be contributed to one Waqaf organisation as selected by the customer during opt-in.
9.	How to change Waqaf contribution to other organisation?	Customers are required to visit any BSN Branch for any changes.
10.	Can personal funds be used for the cash Waqaf contribution instead of Profit Debiting?	Yes. Please refer to myBSN Internet Banking for contributions to the participating payee corporations using personal funds via Bill Payment. For other channels, customers may browse the updated list of organisations at BSN Channels BSN Malaysia
11.	Is there any service fees imposed for the contribution of Cash Waqaf through Profit Debiting?	No charges will be imposed for this Waqaf contribution transaction.
12.	How to obtain the Waqaf contribution receipt for tax refund purposes?	Kindly refer to the respective Waqaf organisations for contribution receipts for tax refund purposes.

No.	Questions	Answers
13.	Which Waqaf organisations are participating in the contributions via Cash Waqaf through Profit Debiting?	Profit Debiting is currently available for the following organisations: (i) Yayasan Waqaf Malaysia (ii) Perbadanan Wakaf Selangor (iii) Jariah Wakaf Johor (iv) Wakaf Pulau Pinang (v) Majlis Ugama Islam Sabah (vi) Tabung Baitulmal Sarawak
14.	Where to obtain the Product Terms and Conditions?	The Product Terms and Conditions can be obtained from BSN website www.bsn.com.my
15.	How to enquire for any further details?	Customers may enquire from the following channels: a) Call BSN Contact Centre at 1300-88-1900 from 8.00 am to 10.00 pm b) Visit BSN website www.bsn.com.my c) Visit any BSN Branch