



## **Frequently Asked Questions (FAQ)**

### **BSN SSP Limited Edition Umbrella Campaign**

**1. What is the Campaign about?**

The “BSN SSP Limited Edition Umbrella Campaign” is a Campaign under BSN SSP that is open to all new and existing BSN SSP customers. Eligible customers will get a chance to win the BSN SSP Limited Edition Umbrella.

**2. When is the Campaign period?**

The Campaign will start from **1 January 2022 to 31 March 2022**.

**3. Who is eligible to participate in the Campaign?**

All new and existing BSN SSP customers are eligible to join the campaign.

**4. How do customers participate in the Campaign?**

Eligible customers need to deposit a minimum amount of RM50,000 in once placement into their BSN SSP/SE account during the campaign period.

**5. How can I make the deposit to participate in the Campaign?**

There are two ways for new and existing BSN SSP/SE customers to make the deposit, the method as follows:

<b>Category</b>	<b>How to make the deposit</b>
New to bank BSN SSP/SE customers	Deposit can be made at the nearest BSN Branch nationwide
Existing BSN SSP/SE customers	Deposit can be made at the nearest BSN Branch nationwide or via myBSN online banking

**6. What is the premium item offered to customers in the Campaign?**

The BSN SSP Limited Edition Umbrella is offered to the first 500 customers from each state who makes a deposit of RM50,000 in a single placement.

**7. How do customers claim for the BSN SSP Limited Edition Umbrella?**

**a) New and existing BSN SSP/SE customers who has made the deposit at the nearest BSN Branch nationwide.**

If the deposit is made at any of BSN branch nationwide, the BSN SSP Limited Edition Umbrella can be claimed immediately after the transaction is deemed successful.

**b) Customers who has made the transacton via myBSN online banking.**

If the deposit is made via myBSN online banking, the BSN SSP Limited Edition Umbrella can be redeemed at the customer’s state main branch.

**c) The BSN SSP Limited Edition Umbrella is a premium item released by BSN specifically for this campaign. Eligible customers can redeem the umbrella while stocks lasts as the umbrella is given on a first come first served basis.**

- d) For customers that have made the transaction at any BSN branch nationwide in January, the BSN SSP limited edition umbrella can only be redeemed on February onwards.
- e) BSN will then reach out to the customer to claim the umbrella at their nearest BSN branch.
- f) For customers who makes the transaction in February, immediate redemption can be done at BSN branch.

**8. Can the premium item given be exchanged to cash or another product?**

No. All premium items given are as is. The premium item can't be exchanged for cash or another product.

**9. Is there a limit to how many times can a customer win the premium item?**

Each customer can only win once throughout the whole campaign period and is on a first come first serve basis (while stocks last).

*Note: We highly recommend for you to read and understand the full terms and conditions of the "BSN SSP Limited Edition Umbrella" campaign.*