

**U Mobile’s 2025 Prepaid Plan Campaign**  
**Terms and Conditions**

1. This ‘U Mobile’s 2025 Prepaid Plan Campaign (“**Campaign**”) is organised by U Mobile Sdn Bhd (**Registration No: 199101013657 (223969-U)** (“**U Mobile**”) which commences at **00:00:00** on **23 January 2025** and ends at **23:59:59** on **30 April 2025** (“**Campaign Period**”). All entries received outside the Campaign Period will be automatically disqualified.
2. By participating in this Campaign, you agree to be bound by all the terms and conditions below (“**Terms and Conditions**”).
3. **Campaign Eligibility**
  - a. This Campaign is open to all U Mobile Prepaid subscribers who are Malaysian citizens.
  - b. U Mobile’s employees and their immediate family members are not allowed to participate in this Campaign.
  - c. U Mobile reserves the right to reject any entries or disqualify participants without assigning any reason.
  - d. Participants who are below the age of 18 years old are deemed to have obtained the consent of their parents or guardians to participate in this Campaign.
4. **Campaign Mechanism**
  - a. To participate in this Campaign:
    - i. You must purchase any of U Mobile Prepaid plans with a minimum value of RM35 (U Prepaid 50, U Prepaid 40, U Prepaid 35, GX43, GX38, UMI50, UMI36) via any of the participating online channels which include online banking, e-wallets or online channels (as listed in the table below) (“**Online Channels**”) within the Campaign Period:

	<b>Categories</b>	<b>Online Channels</b>
A	Online Banking	1. Ambank 2. Bank Simpanan Nasional 3. CIMB 4. Hong Leong Bank 5. Bank Islam 6. Maybank 7. Bank Muamalat 8. MBSB 9. Bank Rakyat 10. Public Bank

		11. RHB
B	E-Wallets/Online Channels	1. Boost 2. GoPayz 3. Lazada 4. Shopee 5. Touch N' Go eWallet

- ii. Each successful purchase will be considered as an entry. No entry forms are required.

**5. Prizes**

- a. The qualified participants who complete the steps listed in Clause 4(a)(i) will be shortlisted to win the monthly prize as specified below:

Monthly Prize	Campaign Month	Total Winners	Selection Criteria
Cashback in the form of Prepaid credit with the value specified in the Table below (up to RM100) (" <b>Cashback Prizes</b> ")	Month 1 (23 January 2025 – 28 February 2025)	17,340	Every 5 <sup>th</sup> successful transaction in each month  For example: the 5 <sup>th</sup> , 10 <sup>th</sup> 15 <sup>th</sup> transaction, and so on.
	Month 2 (1 March 2025 – 31 March 2025)	17,340	
	Month 3 (1 April 2025 – 30 April 2025)	17,340	

- b. The monthly fulfilment for Cashback Prizes is as follows:

Cashback Prizes Value	Total Winners	Selection of Winners
RM1	16,500	Every 5 <sup>th</sup> successful transaction
RM5	400	
RM10	150	
RM20	130	
RM30	80	
RM50	60	
RM100	20	

- c. U Mobile will notify the participants of their entitlement to receive the Cashback Prizes via SMS. The Cashback Prizes will be credited to the winners' Prepaid account (with the same Mobile Station International Subscriber Directory

Number (MSISDN) used to perform the transactions). U Mobile will only perform one attempt to credit the Cashback Prizes to the winners' Prepaid account. In the event that such attempt failed due to any reasons whatsoever, the Cashback Prizes will be forfeited.

- d. The participants must ensure that their U Mobile Prepaid account is active during the Campaign Period and until the fulfilment of Cashback Prizes. "Active" means able to make and receive calls.
- e. There are no limits on the entries or Cashback Prizes for each participant during the Campaign Period.
- f. The prizes are given on an "as is" basis and are not transferable or exchangeable for cash, in full or in part. U Mobile makes no warranties express or implied, on the quality, merchantability or fitness for a particular purpose of the prizes. U Mobile reserves the right to substitute the prizes with another voucher or an item of similar value at any time without prior notice.
- g. All winners' names will be published on the U Mobile website, or any other method of communications U Mobile deems appropriate.
- h. U Mobile is entitled to require the return of or to claw back the prizes credited or any amount similar in value to the prizes in any form (as determined by U Mobile) within 1 year from the end of the Campaign Period from the eligible participant's Prepaid account for any transactions that are subsequently cancelled, voided, reversed, disputed, refunded or which are unauthorised or fraudulent

## **6. General**

- a. U Mobile's decisions on any matter relating to this Campaign are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by U Mobile.
- b. U Mobile may change any of these Terms and Conditions including terminating or suspending this Campaign and extending the Campaign Period. Any such change will be announced on our website. It is your responsibility to check these Terms and Conditions on our website and if you do not agree to any of the changes, you must immediately cease participation in the Campaign.
- c. All rewards or prizes are accepted entirely at the risk of the participants. To the extent permitted by law, U Mobile excludes all liability in connection with this Campaign. All participants and if the participants are below 18 years of age, their parents or guardians, agree to release U Mobile from and indemnify U Mobile against all liability (including negligence) for any personal injury or for loss or damage (including loss of opportunity); whether direct or indirect, special or consequential arising out of participation in this Campaign.

- d. By participating in the Campaign, all participants:
  - i. consent for U Mobile to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
  - ii. consent for U Mobile to disclose or publish their personal information such as their names and identities and any general information that U Mobile sees fit about the participants in any media, marketing or advertising materials; and
  - iii. grant U Mobile the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
- e. Any consents, indemnities, agreement, undertakings, representations and warranties given under these Terms and Conditions by participants who are below the age of 18 years old are deemed to have been given by their parents or guardians.
- f. The subscription and use of U Mobile's Prepaid mobile service are subject to U Mobile's standard Prepaid Terms and Conditions, the respective Prepaid plans terms and conditions and where applicable, these Terms and Conditions. In the event of any inconsistency, between these Terms and Conditions, U Mobile's standard Prepaid Terms and Conditions and the respective Prepaid plans terms and conditions, the conflict will be resolved in the following descending order:
  - i. the Prepaid Terms and Conditions;
  - ii. the respective Prepaid plans terms and conditions; and
  - iii. these Terms and Conditions.
- g. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.
- h. In the event of any conflict between the English and other language versions, the English version shall prevail.